

APARTMENT 101 IOANNIS GARDENS **TERMS & BOOKING CONDITIONS**

CANCELLATION BY YOU

Any cancellation by you will result in the loss of any monies paid by you. You must give notice to cancel by writing or email. The scale is set out below:

Number of days before you were due to go on holiday	Cancellation Charges
More than 42 days	Loss of Deposit
42 – 22 days	25% of the cost of the holiday
21 – 15 days	50% of the cost of the holiday
14 days or fewer	100% of the cost of the holiday

BEFORE YOU TRAVEL

You must take out suitable insurance before you travel for all members of the party. You need travel & health insurance to cover you and your party for the duration of the holiday. We cannot be responsible for your costs if you fail to do so

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Your accommodation will be fully furnished, and equipped to the size of your party (Maximum 4 persons). Bed linen and towels will be supplied with a change once a week.

Don't forget to check that all your passports, visa's and travel insurance is up to date. Please contact the respective Government agencies if you are in any doubt.

BREAKAGES

We appreciate that people are on their holidays, relaxed and having a good time, and we don't want restrictive rules and regulations that impact on that. We realise that accidents can happen and don't expect guests to go out and source replacement items. We do however ask that you inform us of any breakages so that we can replace these items as appropriate before the next guests arrive. Major damages will have to be paid for.

ARRIVAL / DEPARTURE TIMES

Guests arriving at the apartment later than 14.00 will normally be able to take immediate occupation.

Departing guests will be required to vacate the apartment no later than 11.00 on departure day. This is to ensure that there is enough time for a thorough clean of the apartment ready for the next guests.

CHANGES FOR REASONS BEYOND OUR CONTROL

Should you be unable to be at the apartment on a date booked due to circumstances beyond **our** control, i.e. industrial disputes, flight delays, bad weather conditions etc. no refunds will be given on days lost.

While we obviously regret any such occurrences it must be understood the client will have to bear

the financial loss.

We have a few simple house rules that we'd appreciate you respect because ultimately these help maintain the quality product for you and other guests:

1. The apartment is classed as **NO SMOKING**. However, we have ash trays for smokers to use outside.
2. Please wear dry clothes on the sofas and internal dining chairs

DISCLAIMER

We accept no liability for accidents or injury that may be occasioned by you or members of your party while you are tenants in the property.

Please be aware that most properties in Cyprus have tiled floors/ patios and tiled staircases and bathrooms. These can become extremely slippery when wet and you should be careful, especially after showering or swimming.

This property has a communal pool, we advise you to ensure that all children or non-swimmers are supervised by one or more responsible adults in and around the pool area at all times.

Please do not take glass or crockery outside on the patio/pool area as, if broken, this can cause serious injury. Additionally, patio tiles can become extremely hot and suitable footwear should be worn.

Any breakdowns, problems etc, (from 8am - 5pm, Mon –Fri) call Bowyers Property Management on (00357) 97674509 and speak to Helen or Rob.

In case of genuine emergency, call (00357) 97674509 (24Hrs)

PLEASE TAKE THIS FORM WITH YOU!!

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PLEASE RETURN THIS PART TO US

Having read, understood and accepted the terms & conditions of your booking,

PLEASE SIGN HERE.....

PRINT NAME HERE

DATE.....

Thanks for your understanding. Have a great holiday!